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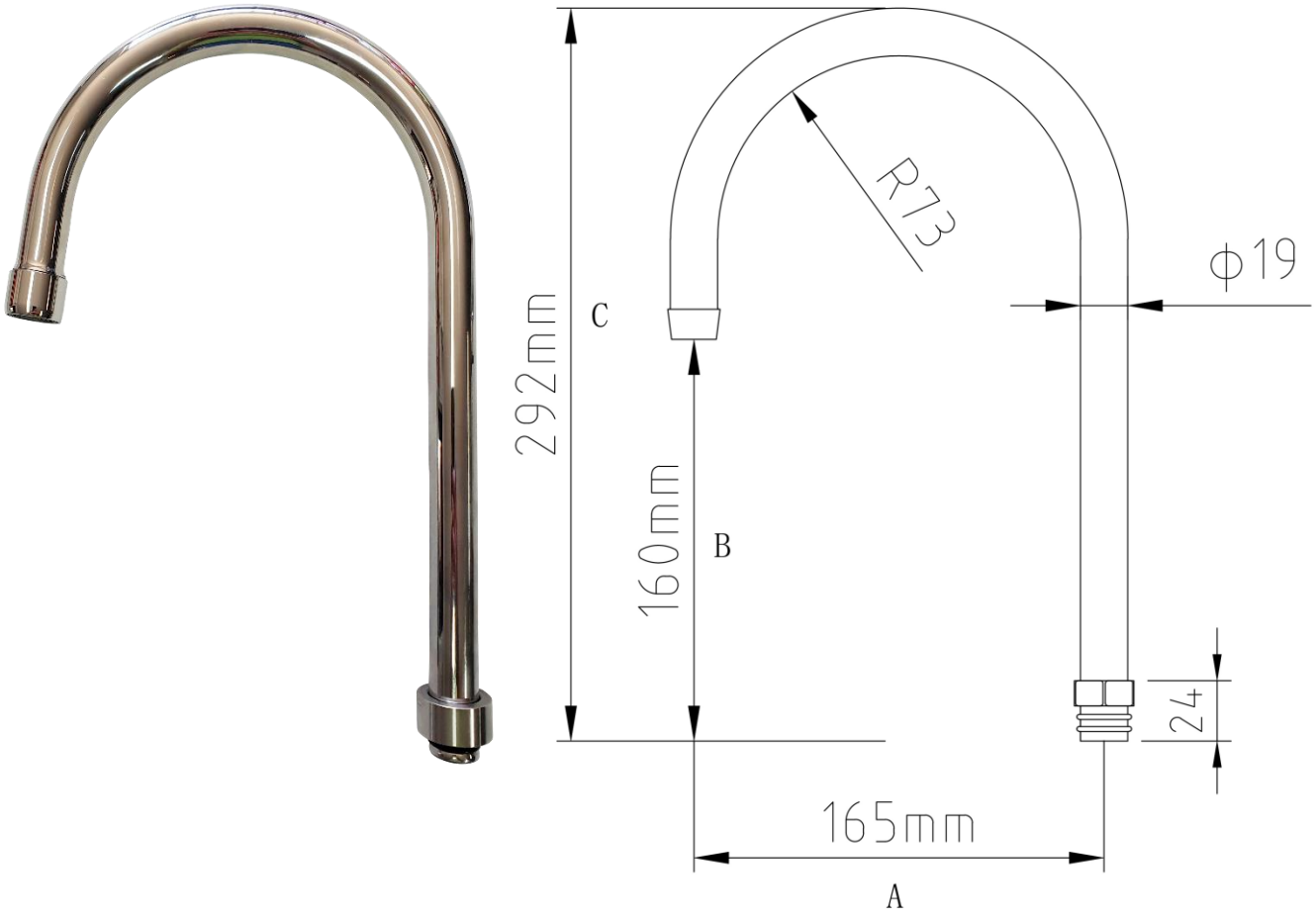
WaterMark
Certificate No: 23008
WELS reg. TM41198
4 Star, 7.5 lpm

Gooseneck Spouts

Pt. No	A	B	C	CP	S/S	RRP $
Chrome Plated S/S Gooseneck Spouts						
G31-6-11	**165mm (6")**	160mm (6")	**292mm (11")**	√		
G31-8-12	**200mm (8")**	150.5mm (6")	**300mm (12")**	√		
G31-9-12	**230mm (9")**	135.5mm (5")	**300mm (12")**	√		
Polished S/S Gooseneck Spouts						
G31-6-11S	**165mm (6")**	160mm (6")	**292mm (11")**		√	
G31-8-12S	**200mm (8")**	150.5mm (6")	**300mm (12")**		√	
G31-9-12S	**230mm (9")**	135.5mm (5")	**300mm (12")**		√	
** We have round out the Inches, either up or down, just to give an indicative number in the code.						

Note- Late 2025 we upgraded our O'Rings to a High Temperature (165^0) silicone, red in colour for spouts with code prefix "G30 & G31".

Chrome Plate S/S - Pt. No. - G31-6-9 / Polished Stainless Pt. No. - G31-6-9S



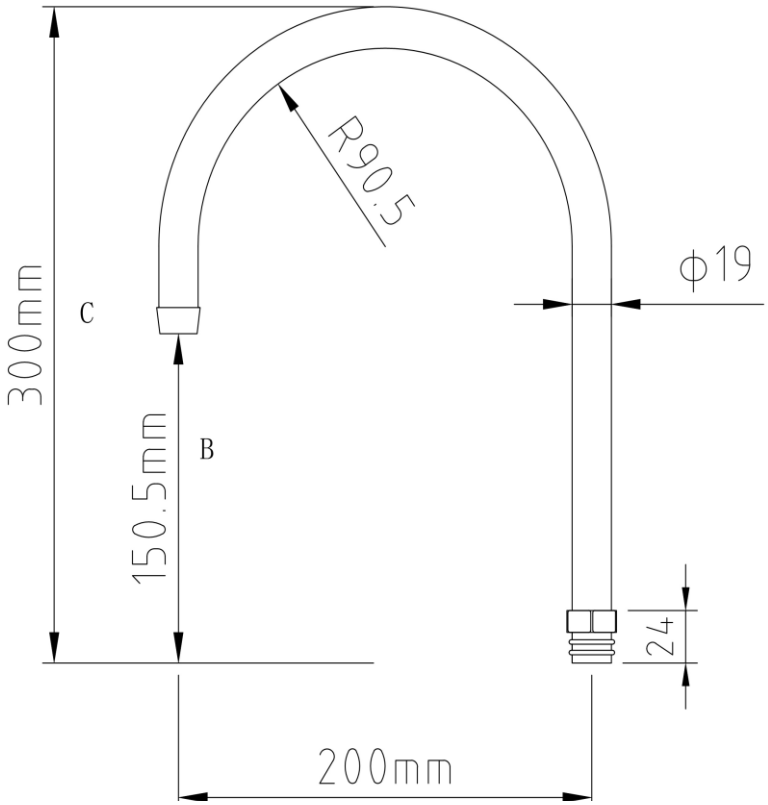
W – Globaltapware.com.au

P - 1300 85 25 15 P – 07 3855 2350

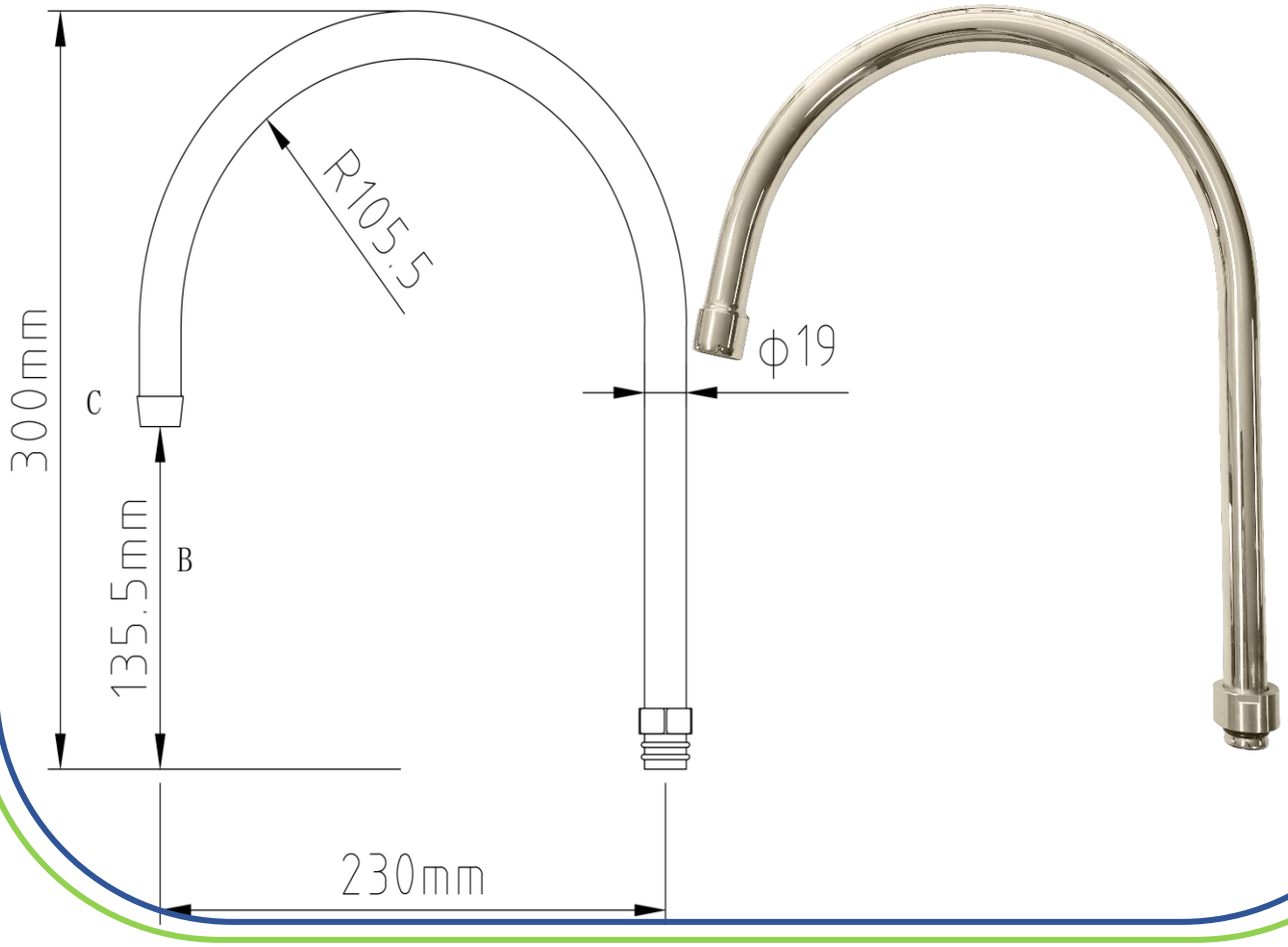
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Chrome Plate S/S - Pt. No. - G31-8-12 / Polished Stainless Pt. No. - G31-8-12S





Chrome Plate S/S - Pt. No. - G31-9-12 / Polished Stainless Pt. No. - G31-9-12S



GLOBAL TAPWARE

WARRANTY On Spouts

- **Spouts have a 36-month Warranty Period from installation date. – NB – Evidence required.**
- **Warranty does not cover damage to components nor interference to water flow caused by debris in water system / pipes.**
- **Warranty does not cover Damage, dents or kinks to product caused by others / end user / installers. Goods are dispatched in good working order. Shipping may / could cause damage, in which case it is expected that the installer will inform us immediately. We will not cover warranty if it is installed damaged unless we issue a written approval for us to replace at a later date.**
- **Warranty does not cover damage to O'Rings unless at the exact time of installation and we are notified immediately of an issue.**

  Reason:-

  (1) We pre-grease & test the O'rings and then place a black plastic protective cap over them prior to packing & shipping.

  (2) We supply a small tube of High-Quality O'ring Grease with each spout. This is expected to be used.

  (3) We have no control over the installation process. Nor verification if installer had used our Grease, or some other brand.

  (4) Little or 'No' or poor-quality grease along with regular / constant High Temperatures can damage or weaken O'Rings over a short to long period of time, depending on situation. These are not warranty issues. - See items 1 & 2 below in "Use & Care".

USE & CARE

1) **Should the Spout Start to become stiff then unscrew Spout nut and regrease the O'Rings with a high quality / high temperature Plumbers Grease. – DO NOT wait for the O'rings to fail. This is a maintenance issue and not a warranty problem.**
2) **We supply High Temperature (max. 165 degrees C) O'Rings. If Black Nitril are being used then you may need to replace with either our Silicone or Viton ones. These cost extra.**
3) **Clean outside of Products with a soft cloth & liquid cleaner. DO NOT use an abrasive cream or cloth.**
4) **Maintain the product by cleaning it daily / weekly.**

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